



Seat Covers Warranty

Limited Warranty

If the manufacturer determines that you are covered by a warranty as set out in The Australian Consumer Law The Manufacturer shall at its expense: (a) repair the product or replace the product with a new or a rebuilt unit (which may use refurbished parts of similar quality and functionality); (b) ship the repaired or replaced unit back to you; (c) warrant the repaired or replaced product for a reasonable period and (d) refund money paid for the product. Ilana has the discretion as to which remedy applies.

Warranty Period

The Warranty period starts on the date of purchase and ends on the date specified on the packaging of the product. For the purposes of this Limited Warranty, the date of purchase is the date indicated on the original bill of sale or receipted invoice for the product from the vendor from which you acquired this product.

How to get Warranty service

During the Warranty period, if you wish to return a defective product you may contact Coverworld by Phone or email

What is not covered?

This Limited Warranty does not cover a product: a) for which you are not the original purchaser; b) that is damaged by using in a way that was unreasonable or unintended; c) that is returned after the applicable Warranty period set out above has expired; d) that has been installed other than per the product's installation guidelines; e) that has been maintained, altered or modified, opened or repaired, other than by Ilana or by a Ilana authorised service centre; f) on which the serial or identification number has been altered, removed or rendered illegible or g) that has been physically damaged other than by Ilana or a Ilana authorised service centre.

TO THE EXTENT PERMITTED BY LAW, ILANA, ITS DIRECTORS, OFFICERS, EMPLOYEES, SUPPLIERS AND AGENTS SHALL NOT BE LIABLE FOR INJURY TO PERSONS OR PROPERTY, OR FOR ANY INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL, PUNITIVE OR EXEMPLARY DAMAGES AND LIABILITY SHALL BE LIMITED TO THE AMOUNT YOU PAID FOR THE PRODUCT.

Other Important Notices

To the extent permitted by law, this Limited Warranty constitutes the entire agreement on the subject matter and supersedes any prior agreement or understanding, written or oral. Where used herein, "Ilana" shall mean Ilana and its Subsidiaries and Associates.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The benefits under your Warranty are in addition to other rights and remedies under a law in relation to the product.